

# Rural and Communities Overview and Scrutiny Committee 2024/25

## WORK PROGRAMME

REPORT TITLE	OFFICER	PURPOSE	ORIGINATED/COMMITTEE HISTORY DATE(S)	CORPORATE PRIORITY
<b>20 March 2025</b>				
<b>Crime Disorder, Local Partnership working and CCTV update (Presentation)</b>	Ayeisha Kirkham			
<b>Cost of Living Update</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	It will be intended for these to be every 6 months from 2025	1 February 2024 Last reported 16 October 2024	Enabling Economic Opportunity Effective Council
<b>Customer Service Update – Q3 position</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	To provide an update regarding Customer Service performance and specific activities impacting on Customer Service	5 July 2023	Effective Council
<b>Customer Experience Strategy 2025 to 2028</b>	Claire Moses (Head of Service (Revenues, Benefits, Customer and Community)	Committee to review and provide feedback on the draft Customer Experience Strategy 2025 to 2028 as part of stakeholder consultation		
<b>South Kesteven Health and Wellbeing Action Plan Update</b>	Bethany Goodman (Physical Activity and Wellbeing Lead)	To provide an update on the progress and delivery of the South Kesteven Health and Wellbeing Action Plan.		

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LCC Health Scrutiny Committee update		Update provided by Cllr Morgan		

## Unscheduled Items

Report title	Issue	Originated	Corporate Priority
Car Parking			
Impact of the Forbidden Forest Festival on South Kesteven's rural communities			
Crime Disorder Meeting			
Parish and Town Council liaison	To provide a review of the Parish and Town Council Conference		Connecting Communities

## **The Committee's Remit**

The remit of the Rural and Communities Overview and Scrutiny Committee will be to work alongside Cabinet Members to assist with the development of policy and to scrutinise decisions in respect of, but not limited to:

- Allotments
- Anti-social behaviour, community safety and local policing
- Benefit claims
- Community engagement & cohesion
- Community funding and volunteering
- Community right to bid
- Community well-being
- Customer services
- Disabled facilities grant
- Equality and diversity
- Parish and town council liaison
- Public conveniences
- Safeguarding and individual wellbeing
- Shop front designs and funding
- Street furniture